

# Suspicious Behavior Awareness



# FBI-DHS

## Private Sector Advisory



**Businesses can become unwitting participants in illicit or terrorist activities. Be aware of unusual or suspicious purchases or usage of your products and services. See reverse for details.**

**What can you do? Follow these simple steps:**

- Understand how your products and services may be used illicitly
- Discuss product or service usage with customers and suggest alternatives
- Ask for customer I.D. and maintain a log of suspicious purchases
- Know your customers and report suspicious activity to authorities

**Concerned? Contact local authorities for more information:**

Local Police: \_\_\_\_\_

Local FBI Office: \_\_\_\_\_



**Know your customers. Be aware. Your effort makes a difference.**

Rev A

**Know your customers. Be aware. Your effort makes a difference.**

*Surveillance footage shows terrorists moving bulk quantities of ammonium nitrate into commercial storage facilities for use in attacks*



*CCTV captures terrorists purchasing bulk quantities of hydrogen peroxide that was used in London attacks*



- Large cash purchases
- bulk purchases
- insistence on in-store pick-up for
- recommended substitutes
- Refusal to purchase or utilize
- quantities
- Requests for unusual product
- proper use
- Vague knowledge of a product's
- Nervous or evasive customer attitude

**What are common examples?**



## Private Sector Advisory

# FBI-DHS



# Suspicious Behavior Awareness