Bureau of Primary Health Care Update

PHS Region IX Leadership Institute

*Improving the Value of Care…Where are we going?*

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Primary Health Care Mission

*Improve the health of the Nation’s underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services*
Health Center Program: Accomplishments and Key Strategies to Achieve Goals

Primary Care: Key Strategies

- Increase access to primary health care services for underserved populations
- Modernize the primary health care safety net infrastructure and delivery system
- Promote a performance-driven and innovative organizational culture
- Improve health outcomes for patients
Health Center Program
Promote Excellence – BPHC Focus

Leadership
Performance Improvement
Program Requirements
Organizational Excellence

Health Center Program
Promote Excellence – Program Oversight

PP start
12 months
18 months
24 months
PP end/36 months

SAC
BPR
OSV
BPR
SAC

Compliance Assessment
Compliance Assessment
Compliance Assessment

Progress/Performance Update
Progress/Performance Update

Compliance assistance and support on Clinical/Financial Performance Measures occurs throughout the project period
Organizational Excellence:
New BPHC Structure

Health Center Program
Promote Excellence – Measures of Success

Grantee Satisfaction
Employee Satisfaction

BPHC Measures of Success

Quality/Timeliness
(Internal Operations)

Impact
Program and Policy Updates

• HRSA routinely conducts Operational Site Visits (OSVs) using the Health Center Program Site Visit Guide:
  o Prior to initial look-alike designation.
  o During first 10 to 14 months of a Newly Funded health center’s project period.
  o At least once per project/designation period or at least once every three years – generally 18 months into a typical three-year project/designation period for most health centers.

• Approximately 700 total site visits for all BPHC programs, including over 400 health center OSVs completed in calendar year 2014.
Prior to an Operational Site Visit (OSV):

- Have documents/areas noted in the guide ready for review by Site Visit Team.
- Ensure key management staff and board are available.
- Ask questions and maximize benefit of Site Visit Team during the visit.

_BPHC requests and values feedback from health centers about their OSV experience! Please send feedback and comments to:_

*svfeedback@hrsa.gov* and always complete the post-site visit evaluation!

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**Recent and Anticipated Health Center Program Policies**

- **FINAL Sliding Fee Discount Program PIN**
- **FINAL Governance PIN**
- **FINAL Revised Total Budget PIN**
- **Updated Health Center Program Requirements Oversight PAL**
- **Program Requirements “Manual”**

_To access these and forthcoming policies, visit:_

• $5 billion, including $3.5 billion from the Affordable Care Act Community Health Center Fund

  • $350 million to support New Access Points and Expanded Service grants

  • $165 Million in Base Adjustments

  • $150 million for Construction and Capital Improvement grants
• $50 million to fund 75 new health center sites to serve an additional 400,000 patients

• $40 million for one time Quality Improvement grants to recognize:
  o Health Center Quality Leaders
  o National Quality Leaders
  o Clinical Quality Improvers
  o EHR Reporters

• Mandatory funding for health centers in FY 2016, 2017, and 2018 at $2.7 billion annually

Quality and Data Updates
Patient-Centered Medical/Health Home Initiative (PCMHHI)

- Encourages and supports health centers to transform their practices and participate in the PCMHH recognition process to:
  - improve the quality of care and outcomes for health center populations;
  - increase access; and
  - provide care in a cost effective manner.
- HRSA/BPHC will cover recognition process fees and provide technical assistance resources for practice transformation.
- Participation is strongly encouraged and provides an opportunity for health centers to achieve PCMH recognition.

For further information on the PCMHH Initiative:
- BPHC Helpline: 1-877-974-BPHC (2742)
- PCMHH email: PCMHHinitiative@hrsa.gov

FTCA Program

- FTCA Health Center Policy Manual
  - Primary source for information on FTCA grantees and related stakeholders (Updated July 2014)
  - Consolidates, clarifies and synthesizes existing FTCA policy documents and statutory language

Application Review/Deeming in EHB
- For Programmatic or Technical TA on FTCA contact:
  Email: BPHCHelpline@hrsa.gov Phone: 1-877-974-2742
Proposed Changes to CY 2015 UDS Report:

1. New line added to identify patients that are dually eligible for Medicare and Medicaid.

2. New oral health measure added to collect the number of children with dental sealants on their first molar tooth.

3. Existing diabetes clinical measure streamlined to align with the National Quality Forum (NQF) endorsed measure and Healthy People 2020 national benchmark.

Refer to the PAL and UDS website for more information:
http://www.bphc.hrsa.gov/policiesregulations/policies/pal201501.html
http://bphc.hrsa.gov/healthcenterdatastatistics/index.html

Technical Assistance Resources
Technical Assistance (TA) Resources

• National and state-based support for training and technical assistance:
  o National Cooperative Agreements
  o State/Regional Primary Care Associations
  o State Primary Care Offices

• Federal TA Support:
  o Project Officer
  o TA Calls/Trainings
  o Onsite Consultant Support
  o BPHC TA Website

For more information visit the BPHC TA Website: http://www.bphc.hrsa.gov/technicalassistance/index.html

Primary Care Association
HRSA-Supported Health Center Resources

Primary Care Association Expectations:
• Statewide/regional training and technical assistance (T/TA) activities are based on the identified T/TA needs of existing health centers in the state/region.
• T/TA activities improve program compliance of health centers.
• T/TA activities strengthen the clinical and financial performance and enhance the operations of health centers.
• Activities are conducted for existing health center and where appropriate, other interested organizations, regardless of PCA membership or grant status.

PCA Resources and Focus Areas:
  ❖ Regional/Statewide Surveillance Analysis
  ❖ Special Populations, Collaboration, Emergency Preparedness
  ❖ Newly Funded Health Centers and Newly Designated Look-Alikes
Single point of contact to assist grantees and stakeholders with information in the following areas:

- BHCMIS – System in EHB (Electronic Handbook)
- Health Center Quarterly Reporting
- Reporting Uniform Data System (UDS)
- Federal Torts Claims Act (FTCA) for Health Centers and Free Clinics

**Phone:** 1-877-974-BPHC (2742)
**Form:** [http://www.hrsa.gov/about/contact/bphc.aspx](http://www.hrsa.gov/about/contact/bphc.aspx)

Available Monday to Friday (excluding Federal holidays), from 8:30 AM – 5:30 PM (ET), with extra hours available during high volume periods.

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**UDS Web Tools**


- UDS Grantee/State/National Summaries
- Health Center Trend Reports
- State and National Roll-up Reports
- Reporting and Training Resources

**UDS Mapper:** [www.udsmapper.org](http://www.udsmapper.org)

- HRSA has developed a mapping and support tool driven primarily from data within the UDS
- Webinar trainings on using Mapper functionality available: [http://www.udsmapper.org/webinars.cfm](http://www.udsmapper.org/webinars.cfm)
ECRI risk management and patient safety resources are available to Health Center Program grantees and Free Clinics. Resources include:

- Risk management courses
- Continuing medical education (CME) credits at no cost to health care providers
- Links to archived audio-conferences/webinars to supplement evidence-based risk management training
- Guidance articles, self-assessment tools, ready-made training materials on patient safety, quality and risk management for the health center and free clinic setting
- Risk & Safety E-news

Visit: www.ecri.org/clinical_RM_program.

Primary Health Care and Public Health Leadership

All Health Center and Primary Care Associations are encouraged to explore and participate in the following key HHS public health initiatives:

- Affordable Care Act Key Resources
  https://www.healthcare.gov/
  https://www.cuidadodesalud.gov/es/

- Affordable Care Act and HRSA Programs
  http://www.hrsa.gov/affordablecareact/

- Health Centers Hire Veterans Challenge
  http://www.bphc.hrsa.gov/veterans/index.html
Primary Health Care and Public Health Leadership

- National Quality Strategy
  http://www.ahrq.gov/workingforquality/nqs/
- Tobacco Cessation
  http://betobaccofree.hhs.gov/index.html
- HHS Action Plan to Reduce Racial and Ethnic Health Disparities
- National Prevention Strategy
- National HIV/AIDS Strategy

Primary Health Care and Public Health Leadership

- National Oral Health Initiatives
  http://www.hrsa.gov/publichealth/clinical/oralhealth/
- Behavioral Health Initiatives
  http://bphc.hrsa.gov/technicalassistance/tatopics/clinicalcareservices/index.html#Behavioral
- Healthy Weight Collaborative
  http://www.collaborateforhealthyweight.org/
- Million Hearts Campaign
  http://millionhearts.hhs.gov/
- Text4baby
  http://www.cdc.gov/women/text4baby/index.htm
- Viral Hepatitis Initiative
  http://www.hhs.gov/ash/initiatives/hepatitis/index.html
Better, Smarter, Healthier

In three words, our vision for improving health delivery is about **better, smarter, healthier**.

If we find better ways to **deliver care, pay providers, and distribute information**, we can receive better care, spend our dollars more wisely, and have healthier communities, a healthier economy, and a healthier country.

We understand that it’s **our role and responsibility to lead … and we will**.

What we won’t do – and can’t do – is go it alone. Patients, physicians, government, and business all stand to benefit if we get this right, and this **shared purpose calls out for deeper partnership**.

So we will continue to work across sectors and across the aisle for the goals we share: **better care, smarter spending, and healthier people**.
### Why It Matters

- **BETTER CARE**: We have an opportunity to realign the practice of medicine with the ideals of the profession—keeping the focus on patient health and the best care possible.

- **SMARTER SPENDING**: Health care costs consume a significant portion of state, federal, family, and business budgets, and we can find ways to spend those dollars more wisely.

- **HEALTHIER PEOPLE**: Giving providers the opportunity to focus on patient-centered care and to be accountable for quality and cost means keeping people healthier for longer.

### Focus Areas

A health system that provides better care, spends dollars more wisely, and has healthier people

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<th>Focus Areas</th>
<th>Description</th>
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| **Pay Providers** | - Promote value-based payment systems  
|                   |    - Test new alternative payment models  
|                   |    - Increase linkage of Medicaid, Medicare FFS, and other payments to value  
|                   | - Bring proven payment models to scale  
|                   | - Align quality measures |
| **Deliver Care**  | - Encourage the integration and coordination of clinical care services  
|                   | - Improve individual and population health  
|                   | - Support innovation including for access |
| **Distribute Information** | - Bring electronic health information to the point of care for meaningful use  
|                   | - Create transparency on cost and quality information  
|                   | - Support consumer and clinician decision making |

Source: Burwell SM. Setting Value-Based Payment Goals — HHS Efforts to Improve U.S. Health Care. NEJM 2015 Jan 26; published online first.
Transforming Clinical Practice Initiative (TCPI)

- Launched in October 2014
- Designed to support **150,000 clinicians** achieve large-scale health transformation
- Will invest up to **$800 million** in providing hands-on support to practices for developing the skills and tools needed to improve care delivery and transition to alternative payment models
- Two network systems under this initiative: Practice Transformation Networks and the Support and Alignment Networks.

Practice Transformation in Action

Transforming Clinical Practice would employ a three-prong approach to national technical assistance.

- Aligned federal and state programs with support contractor resources
- Practice Transformation Networks to provide on the ground support to practices
- Support and Alignment Networks to achieve alignment with medical education, maintenance of certification, more

This technical assistance would enable large-scale transformation of more than 150,000 clinicians’ practices to deliver better care and result in better health outcomes at lower costs.

Communities

Primary and Specialty Care Clinicians and Practices

Ambulatory and Post-Acute Care

Hospitals and Healthcare Systems

Public Health Services
Relevant Links

Medicare Payment Goals Announcement
• To read the press release from the announcement of Medicare payment reform goals: http://www.hhs.gov/news/press/2015pres/01/20150126a.html
• To read more about “why this matters” http://www.cms.gov/Newsroom/MediaReleaseDatabase/FactSheets/2015FactSheets-items/2015-01-26-2.html
• To read a fact sheet about the Medicare payment reform goals and Learning and Action Network: http://www.cms.gov/Newsroom/MediaReleaseDatabase/FactSheets/2015FactSheets-items/2015-01-26-3.html
• To contact the Learning and Action Network, please email: PaymentNetwork@cms.hhs.gov

Interoperability Roadmap
• To learn more about the Interoperability Roadmap: http://www.healthit.gov/policy-researchers-implementers/interoperability

Transforming Clinical Practice Initiative
• To learn more about the Transforming Clinical Practice Initiative: http://innovation.cms.gov/initiatives/Transforming-Clinical-Practices/
• To read the blog: http://www.hhs.gov/healthcare/facts/blog/2014/10/transforming-clinical-practice-initiative.html

Other Delivery System Reform Facts
• To learn more about facts and key accomplishments to date on better care, smarter spending, and healthier people: http://www.cms.gov/Newsroom/MediaReleaseDatabase/FactSheets/2015FactSheets-items/2015-01-26.html

Thank You!

Questions?
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