

FTCA UNIVERSITY AGENDA

May 18-19, 2016

| Wednesday, May 18, 2016 | |
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| 8:00 am to 9:00 am | Registration & Continental Breakfast |
| 9:00 am to 9:10 am | Opening Remarks |
| 9:10 am to 10:00 am | <p>Session: FTCA 101: Basic Policy and Program Procedures</p> <p>Summary: Since its enactment in 1946, the Federal Tort Claims Act (FTCA) has been the legal mechanism for compensating people who have suffered personal injury by the negligent or wrongful action of employees of the U.S. Government. Under Section 224 of the Public Health Service Act, as amended by the Federally Supported Health Centers Assistance Act of 1992 and 1995, employees of eligible health centers may be deemed to be federal employees qualified for protection under the FTCA. This informative session will enhance your knowledge of the FTCA program and key program requirements.</p> <p>Speaker(s): Christopher Gibbs, JD, MPH, LHCRM</p> |
| 10:00 am to 10:15 am | Break |
| 10:15 am to 12:00 pm | <p>Session: Claims Management 101</p> <p>Summary: An unanticipated outcome leading to a compensable event or notice of a claim against a healthcare center or individual provider is a disturbing occurrence for all staff members. This session will briefly address identification and initial management of an unanticipated outcome, care of staff members involved in unanticipated outcomes, and preparation for a deposition as a component of the claims management process.</p> <p>Speaker(s): TBD</p> |

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| 12:30 pm to 1:15 pm | <p>Lunch/Keynote Address: Importance of Patient Safety</p> <p>Summary: This keynote address will focus on patient safety in the current health care environment; highlight vulnerabilities found in community-based care and discuss the cost of inaction. From executive leadership to frontline staff, the presenter will emphasize the role all healthcare professionals play in promoting patient safety.</p> <p>Speaker(s): TBD</p> |
| 1:30 pm to 3:00 pm | <p>Session: Risk Management 101 & 102: Risk Management and Tracking and Preventing Missed/Delayed/Incorrect Diagnosis</p> <p>Summary: Adverse events—clinical incidents that may pose the risk of injury to a patient as the result of a medical intervention, rather than the patient’s underlying health condition—can occur in all health care delivery settings. This session will provide an overview of how to establish appropriate clinical policies and procedures in areas such as triage and tracking hospitalizations, referrals, and diagnostic test results. Key strategies for improving procedures related to test, hospitalization, and referral tracking will be reviewed. The later part of the session will focus diagnostic errors that are frequent and that can be potentially fatal to health center patients. Activities will focus on addressing various causes of diagnostic errors and will identify structured protocols which may lead to improved diagnostic outcomes.</p> <p>Speaker(s): TBD</p> |
| 3:00 pm to 3:20 pm | <p>Break</p> |
| 3:20 pm to 4:30 pm | <p>Session: Risk Management 103: Adverse Incident Analysis</p> <p>Summary: Many health care errors are not just a series of random, unconnected events. Many adverse incidents are provoked by weak systems and often have common root causes. This interactive session will identify the importance of having a process to analyze adverse events, identify responsible parties and various methodologies to assess risks, identify adverse events, and implement corrective action plans.</p> <p>Speaker(s): TBD</p> |
| 4:30 pm to 4:35 pm | <p>Closing Remarks</p> |

Thursday, May 19, 2016

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| 7:30 am to 8:30 am | Continental Breakfast |
| 8:30 am to 11:00 am | Session: Credentialing and Privileging 101 & 102 Summary: Federally qualified community health centers are responsible for taking reasonable actions to assure that the care provided to the patients who are treated within its confines will be provided by competent health care professionals. In evaluating the clinical performance of licensed independent providers, HRSA emphasizes the use of protected peer review processes that are confidential and nonpunitive, which they believe better facilitate quality management efforts at the individual provider level. This interactive session will provide participants education on critical elements of the credentialing and privileging process to include the importance of establishing and maintaining credentialing files to support quality improvement and patient safety; and the benefits and best practices for performing peer review within your own health center. Speaker(s): TBD |
| 11:00 am to 12:00 pm | Lunch Break |
| 12:00 pm to 1:00 pm | Session: Healthcare Data and Privacy/Protection Summary: In the increasing digital health landscape, healthcare providers are storing and monitoring patient information in electronic health records (EHR) and other tracking systems. Patients rely on healthcare providers to secure this data to ensure privacy of their records, protection from identity theft and use of their health information without their consent. This session will provide an overview the digital health landscape and identify key strategies healthcare providers can safeguard patient information. Speaker(s): TBD |

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| 1:00 pm to 2:00 pm | <p>Session: Claims Management 102</p> <p>Summary: A representative of the Department of Justice will provide an overview of the uniform procedure for handling claims made against Federally Qualified Health Centers. This informative session will enhance your knowledge of the Federal Tort Claims Process for Deemed HRSA Funded Health Centers. Topics covered will include an overview of claim filings, required documents for premature lawsuits and claims disposition, and other considerations within the litigation process.</p> <p>Speaker(s): TBD</p> |
| 2:00 pm to 2:20 pm | <p>Break</p> |
| 2:20 pm to 3:35 pm | <p>Session: Care for the HIV Patient and the Associated Legal Concerns</p> <p>Summary: Patients with HIV positive status and those at high risk for infection and their healthcare providers face unique circumstances in the delivery of quality healthcare. This session will focus on Patient Safety, Quality of Care, and Proper Treatment of the HIV patient</p> <p>Speaker(s): TBD</p> |
| 3:35 pm to 4:00 pm | <p>Closing Remarks</p> |