



Coordinating the Integration of
Pediatrics and Oral Health

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Baseline



MOUNTAIN PARK HEALTH CENTER

○ Clinics sites

- Baseline
- Maryvale
- Gateway
- Tempe
- Christown YMCA
- Atkinson Middle
- Sunrise Elementary

- 80,000 patients
- 310,000 visits/year
- 40% pediatric population



MOST COMMON CHRONIC CHILDHOOD DISEASE

- ◉ Caries/Cavities
- ◉ Early Childhood Caries
 - One or more decayed, missing or filled tooth surfaces in any primary tooth in a child between birth and 5 years of age.

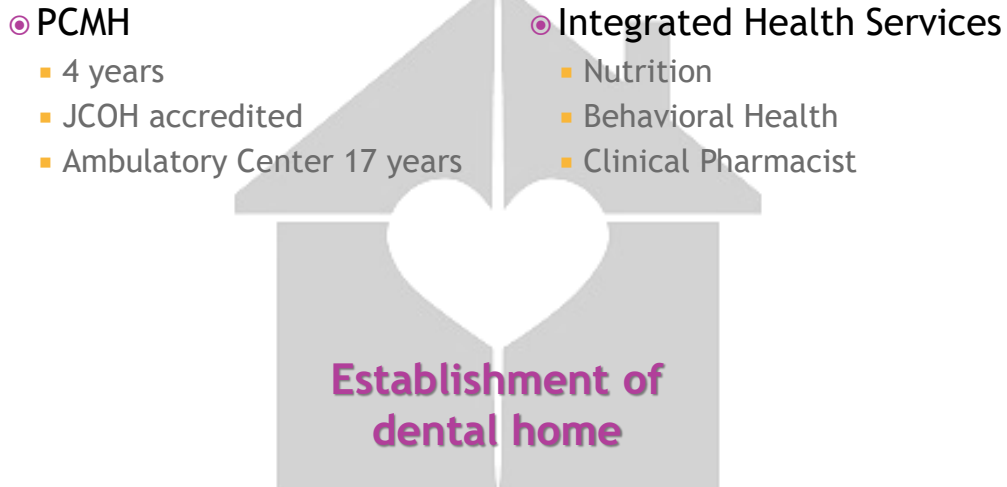


RISK FACTORS

- ◉ Ethnicity and socioeconomic status
- ◉ If a parent or sibling has caries
- ◉ Children with special health care needs or certain chronic medical conditions
- ◉ Eating habits
- ◉ Oral hygiene



MODEL OF CARE



PEDIATRIC-DENTAL INTEGRATION

- ◉ Full-time dentist placed in all Pediatric clinics to perform dental exams
- ◉ Referral to dental clinics if treatment needed
 - Baseline, Maryvale, Christown
- ◉ Referral to Pediatric Dentist if needed
 - Dental department tracks referrals



INTEGRATION CHALLENGES

- ◉ Promoting dental as a part of PCMH to patients and staff
- ◉ Creating buy in for:
 - Providers
 - Staff
 - Patients/Parents
- ◉ Balance with other IHS services
- ◉ Establishing a Workflow
- ◉ Productivity goals
- ◉ Accountability
- ◉ Communication between Dental and Peds
- ◉ Reimbursement
 - SFS, Private insurance, FFS

INTEGRATION PHYSICAL CHALLENGES

- ◉ Competing for space
- ◉ Equipment
- ◉ Time in operatory
- ◉ Heavy demand on dental assistants
 - Recruit, check insurance, schedule, treat, etc.

PEDIATRICS/DENTAL INTEGRATION STRATEGIES FOR SUCCESS

- ◉ Build meaningful relationships between PCMH Care Team
- ◉ Create a streamlined process to prevent added wait times for referred patients
- ◉ Preview and screen schedules in Pediatrics to identify potential patients needing dental services
- ◉ Engage employees and educate patients about the importance of integration in a PCMH environment

PILOT OUTCOMES

- ◉ 2 Week Campaign Pilot
- ◉ Average productivity increased from 8 to 16 patients a day



HOW WE DO IT

- Radiographs
 - Nomad, digital sensors
- Dental Exam
- Prophylaxis
 - Cordless hand piece
- Oral Hygiene Instruction
- Nutritional counseling
- CRA -> BHC

