



Journey Back to Your Island Healthcare Home

December 3 - 5, 2018

Four Seasons Resort | Ko Olina | Oahu, Hawaii

Hosted by AHARO Hawaii | Association of Asian and Pacific Community Health Centers | Arizona Alliance for Community Health Center



DAY 1: Monday, December 3rd – Four Seasons Resort

UPDATED 11/26/18

7:15 – 8:30 am	BREAKFAST (Noe/Ocean Foyer)	
8:45 – 9:15 am	OPENING PULE AND INTRODUCTIONS (Ocean Ballroom)	
	Blessing (Pule) and Welcoming Comments	Kahu Kamaki Kanahele, Director of Native Hawaiian Traditional Healing Center
	Introductions and Conference Overview	Virginia “Ginger” Fuata, Consumer Board Representative – NACHC Board of Directors
9:15 – 10:00 am	OUR LEGACY SPEAKER: LOOKING FORWARD ON HEALTHCARE TRANSFORMATION Karen DeSalvo, MD, MPH, Professor – University of Texas at Austin, Dell Medical School, Department of Internal Medicine and Population Health (via teleconference) – Ocean Ballroom	
10:10 – 10:15 am	IMPORTANCE OF THE CONSUMER VOICE IN HEALTHCARE TRANSFORMATION Jim Luisi, Board Chairman – National Association of Community Health Centers (Ocean Ballroom)	
10:15 am	BREAK (Ocean Foyer)	
10:30 – 11:00 am	MORNING KEYNOTE SPEAKER: Dr. Douglas Jutte, MD, MPH – Executive Director – Build Healthy Places Network	
11:00 – 12:00 pm	PANEL: VIEWS ON THE SOCIAL “DETERMINANTS” OF HEALTH Facilitator: Vija Sehgal, MD – WCCHC	
	CHC Network	Fred Rachman, MD, Chief Executive Officer – Alliance Chicago
	Hawaii PCA Perspective	Mary Oneha, PhD, Chief Executive Officer – Waimanalo Health
	PRAPARE Project Staff Perspective	Leinaala Kanana, Director of Community Health Services – WCCHC
12:00 – 1:30 pm	LUNCH (Ocean Ballroom) LUNCH SPEAKER: David Erickson, PhD, Director – Center for Community Development Investments Federal Reserve Bank of San Francisco	
1:30 – 2:30 pm	PANEL: COMMUNITY HEALTH HOMES ADDRESSING WORKFORCE ISSUES (Ocean Ballroom) Facilitator: Stephen Bradley, MD, Chief Medical Officer – WCCHC	
	The Teaching Health Center	Doug Spegman, MD, MSPH, FACP, Chief Clinical Officer Internal Medicine – El Rio Health Center
	Community Health Centers, Inc. Nurse Practitioner Residency Program (Connecticut)	Kathleen Page, RN, MSN, FNP-C
	The A.T. Still Community-based Partnership	Gary Cloud, PhD, MBA, Vice President University Partnerships – A.T. Still University School of Osteopathic Medicine in Arizona
	BOARD MEMBER BREAKOUT (Ocean Ballroom)	NON-BOARD MEMBER BREAK OUT (Lurline)
2:30 – 3:00 pm	BOARD OF DIRECTORS ORGANIZING SESSION Facilitated by Board Faculty	INTEGRATIVE CARE AND ADDICTION TREATMENT Recognized Pain Management Program WCCHC – Partnership with HMSA
	<ul style="list-style-type: none"> Board by Board Report Consumer Goals for the Conference 	Winslow Engel, MD, Internal Medicine – WCCHC
		Nicole Wright, PsyD, CSAC, ICADC, Director of Malama Recovery – WCCHC
		Kaliko Chang, PsyD, Ka Po'o Director of Hā Ola Village
		Makani Tabura, Alaka'i, Lead Cultural Educator of Hā Ola Village
		Camille Rockett, MSW, LSW, Program Manager for HMSA's newly formed Community Connections Team
3:15 – 4:30 pm	BOARD MEMBER WORKSHOP – BREAKOUT	PAYMENT REFORM PANEL INNOVATORS AND LEADERS BREAKOUT
	Consumer Board Topics <ul style="list-style-type: none"> Passing Governance Section – Operational Site Visits (OSV) Mike Wurtsmith, HRSA Consultant Role of Board in Compliance Programs Grace Lockett, JD, Chief Compliance and Ethics Officer – WCCHC Advocacy Strategies Joe Gallegos, Western Region Senior Vice President – NACHC Health Policy Issues for Board Members Joseph Pierle, CEO – Missouri Primary Care Association 	Payment Reform <ul style="list-style-type: none"> Opportunities and Preparation Andrew Principe, President Starling Advisors Taking Risk/Alternative Incentives Diana Kawasaki-Yee, Chief Operations Officer – NEMS (San Francisco) Aligned Incentives and CHC Partnerships Laura Esslinger, Chief Executive Officer – AlohaCare

5:30 –
7:30 pm

Aloha Grand Paina
(Ocean Lawn)
Live Music, DJ, Sunset, Open Bar, Heavy Appetizers

DAY 2: Tuesday, December 4th – Four Seasons Resort

7:15 – 8:30 am	BREAKFAST (Noe/Ocean Foyer)		
8:45 – 10:00 am	NATIONAL LEADERS TRANSFORMING HEALTHCARE (Ocean Ballroom)		
	Bill Hagan – President, UnitedHealthcare Clinical Services (Introduction by Jeff Caballero - AAPCHO)		
	Zane Yates – Regional Vice President Business Development and Corporate Growth, Centene Corporation (Introduction by Carlos Olivares, Yakima Valley Health Center)		
	Mark Mugiishi, MD, FACS – Executive Vice President & Chief Health Officer, HMSA (Introduction by Keith Lee, Corporate Counsel - WCCHC)		
10:15 am	VIEW FROM THE ISLANDS – 3 CASE STUDIES SPANNING 14,000 MILES		
	TOPIC	FACILITATOR	
	“Kina`ole” – Do the Right Thing	Anthony R. Guerrero, Jr., Board Chair – WCCHC	
	Eye of the Storm	Gloria del C. Amador Fernandez, DrPH(c), MHSA, CEO – Salud Integral en la Montana, Inc. and Consumer Voices from Central Puerto Rico	
	Center of Excellence - Micronesia	Nena Tolenoa, Executive Director – Kosrae Community Health Center	
11:15 am	TECHNOLOGY – NEW OPPORTUNITIES OPENING COMMENTS: PANEL Introductory Comments and Facilitator: Andrew Principe, President Starling Advisors		
	The Virtual Visit – A Patient’s Choice	Huzefa Dossaji, Vice President of Business Development – Certintell Telehealth	
	Empowering Community Through Transparent Data	Jeff Brandes, President and Chief Executive Officer – Azara	
12:00 – 1:30 pm	LUNCH (Ocean Ballroom)		
	LUNCH SPEAKER: Judy Mohr Peterson, PhD, Med-QUEST Division Administrator – Hawaii Department of Human Services / Chair – National Association of Medicaid Directors (NAMDB)		
1:30 – 2:00 pm	AHARO HAWAII – “FROM CLINICAL INTEGRATION TO PAYMENT REFORM - EMPOWERING COMMUNITY TO DRIVE HEALTHCARE TRANSFORMATION (Ocean Ballroom) Introductory Comments and Facilitator: Harold Wallace, Chief Executive Officer – Bay Clinic, Inc.		
	From Consumer Input to Payment Reform Contracts	Keith Lee, Corporate Counsel – WCCHC (Panel Facilitator)	
	Hawaii’s PPS Plus	Rich Bettini, President and Chief Executive Officer – WCCHC	
2:00 – 3:00 pm	THE HEALTH CENTER GAME (SEE ATTACHED) Interdisciplinary Team Problem Solving		
3:00 – 3:30 pm	GAME REPORTING BY TEAM		
3:30 – 4:30 pm	CONSUMER & BOARD MEMBER CAUCUS (Ocean Ballroom)	HEALTH CENTER STAFF LEADERS MEETING (Lurline Room)	GAME JUDGES MEETING
5:30 – 7:00 pm	CHC Board Member Reception & Networking Event (Four Seasons Resort) <i>Hawaiian Music, Sunset, Open Bar, Heavy Appetizers</i>		

DAY 3: Wednesday, December 5th – Four Seasons Resort

7:15 – 8:30 am	BREAKFAST (Noe/Ocean Foyer)		
9:00 – 11:00 am	CONSUMER CAUCUS ROUNDTABLE PEER DISCUSSION – HEALTH CENTER BOARD MEMBERS		
	ADMINISTRATIVE ROUNDTABLE (Ocean Ballroom)		
NOTE:	Roundtables will be developed by CHC Board Members Staff Resources will be provided on request. Issues such as policy development, training needs and future conference activity will be discussed.		
11:00 – 12:00 pm	CLOSING SESSION AND ALOHA (Ocean Ballroom)		

Saturday, December 1 - Early Arrival Country Party at Sooriya’s Farm (Waianae Style)

Sunday, December 2 - Special Sunset Dinner Luau (Separate Registration)

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Speaker Biographies – Partial List

Karen DeSalvo, MD serves as a professor at the Dell Medical School in the Division of Primary Care and Value-Based Health. Dr. DeSalvo most recently served as Acting Assistant Secretary for Health at the U.S. Department of Health and Human Services. In that role, she oversaw 12 core public health offices and 10 regional health offices across the nation, and the Office of the Surgeon General. From 2014 to 2016, DeSalvo served as the National Coordinator for Health Information Technology, a role in which she was responsible for setting national strategy and policy on health IT and focused interoperability in the health setting. Dr. DeSalvo was our keynote speaker at our “Journey to Your Island Healthcare Home” Leadership Conference ten years ago (December 2008).

Douglas Jutte, MD, MPH is Executive Director of the Build Healthy Places Network, a national organization that catalyzes and supports collaboration across the sectors of community development and health. The Network’s goal is to increase investment in low-income neighborhoods, maximize the health benefits of these investments, and improve the measurement of health-related outcomes. Prior to founding the Network, Dr. Jutte was a practicing pediatrician for nearly 20 years, and he continues to teach as an associate professor at the UC Berkeley School of Public Health. He is a board member for Mercy Housing, the largest national non-profit affordable housing developer, and Mercy Loan Fund, a national non-profit community development bank.

David Erickson, PhD is the Director of Community Development of the Federal Reserve Bank of San Francisco and serves as Community Development Officer for the Federal Reserve’s Twelfth District. In this role, he leads the Community Development team toward its mission to advance economic opportunity for lower-income Americans. Erickson led the collaboration between the Federal Reserve and the Robert Wood Johnson Foundation to bring together the health and community development fields.

William Hagan, President is the President of UnitedHealthcare Clinical Services and is responsible for delivering clinical operations nationally for the company’s Commercial, Medicare and Medicaid businesses. He has served in multiple leadership roles, including chief growth officer for the company’s Medicaid business.

Brent Layton serves as the Chief Business Development Officer with Centene Corporation. Brent is responsible for international business products for Centene and is currently developing innovative health services in the United Kingdom and South America.

Judy Mohr Peterson, PhD is the Med-QUEST Division Administrator for the State of Hawaii Department of Human Services. She is a nationally-recognized leader in health delivery system reform and Medicaid, and is currently serving as the president of the board of the National Association of Medicaid Directors. She began her career with Oregon’s Medicaid program in 1997, and served as Oregon’s State Medicaid Director from 2009 to 2015. In that role she was one of the architects of Oregon’s successful health system transformation and coverage expansion. Before working for the Oregon Medicaid program, Dr. Mohr Peterson received her doctoral degree in Sociocultural Anthropology from the University of Texas at Austin.

Douglas Spegman, MD, MSPH, FACP served in the National Health Service Corps at El Rio Community Health Center and currently is Chief Clinical Officer at El Rio in Tucson, AZ. He is a Fellow of the American College of Physicians and was recognized as Clinical Leader of the year by the Arizona Chapter of the American College of Physicians in 2011. He has served on numerous community and healthcare boards of directors and is currently the Chair of the Board of Directors for Arizona Connected Care, a Southern Arizona based Accountable Care Organization.

Mark Mugiishi, MD, FACS is the Executive Vice President & Chief Health Officer for Hawaii Medical Service Association (HMSA). He champions good health and well-being for everyone in Hawaii and leads innovative programs that improve the health of HMSA members and support thousands of Hawaii doctors in delivering the best care to patients. In addition to his leadership at HMSA, Dr. Mugiishi co-founded two free-standing ambulatory surgery centers in Hawaii: The Endoscopy Institute of Hawaii and the Eye Surgery Center of Hawaii. He was also medical director and part of the startup team at two Hawaii technology accelerators, Cellular Bioengineering, Inc. and Skai Technologies, LLC. He’s been a general surgeon in the state for nearly 30 years where he has consistently been on Hawaii’s “Best Doctors of Hawaii” list and is Associate Chair of the Department of Surgery and former Director of Surgical Education at the University of Hawaii John A. Burns School of Medicine. He is also the winningest high school basketball coach in Hawaii history, coaching ‘Iolani School to 11 league championships and seven state championships. Dr. Mugiishi received his medical degree from Northwestern University Feinberg School of Medicine. HMSA is an independent licensee of the Blue Cross and Blue Shield Association.

Anthony R. Guerrero, Jr. – “Uncle Tony” Guerrero is former Chairman of First Hawaiian Bank, President of Hawaii Charter and has served as Chairman of numerous non-profit agencies in Hawaii.

Zane Yates, JD – Zane Yates is Regional Vice President Business Development and Corporate Growth Centene Corporation--Zane, is an attorney, former member of the Missouri House of Representatives and retired Family Court Commissioner from St. Louis County, MO. He is currently responsible for domestic new business and procurement for Medicaid at Centene. He is responsible for market research, analysis, development and response to RFP’s for new business as well as providing support for procurement in existing (Medicaid) markets and other Centene business lines and products.

COMMUNITY HEALTH CENTER BOARD MEMBER – LEADERSHIP SESSION

GOAL Empower Community Health Center (CHC) Board Members to Develop and Understand their Roles as Leaders of the Community Health Center Movement.

- OBJECTIVES**
- Learn from national leaders in healthcare payment reform and translate this knowledge to health center policy.
 - Prepare your health center to be compliant with federal requirements of the health center program, including federal site review and compliance programs.
 - Build peer support amongst health center governing boards, expand cooperation and learning potential from board to board experiences.
 - Further support effects of the National Association of Community Health Centers (NACHC) and Primary Care Associations (PCAs) to support state and national policy supportive of community health centers.

FACULTY AND ADVISORS FOR CONSUMER BOARD TRAINING

Michael Wurtsmith – Michael has performed numerous operational site visits for HRSA with a focus on Board Governance. He will lead a session on preparing for HRSA site visits related to Board Authority and Board composition. Michael also presents on the founding principles of the community health center movement.

John Price, CR, VOCP, LEED AC – John is a Board member from Merced, California who has been active in numerous NACHC strategic retreats. He is a business leader and strong advocate for consumer engagement in health center governance.

Grace Lockett, JD, MPH, CMPE, CHC - Grace is an Attorney and Chief Compliance Officer at the Waianae Coast Comprehensive Health Center. She has served as a consultant to more than 100 FQHCs and has helped Boards develop compliance programs, strategic plans and achieve HRSA program expectations.

Joseph Gallegos, MBA – Joe is the Western Regional Director at NACHC. Joe has attended previous Board Leadership conferences and will discuss with board members their role in advocacy.

Virginia “Ginger” Fuata – Ginger is the Consumer Board Representative of the NACHC Board of Directors.

Gildes Cheung – Gildes is a Board Consumer Member of AAPCHO and International Health Center, Seattle, Washington.

Jim Luisi – Jim is the Board Chairman of NACHC and the Chief Executive Officer of North End Waterfront Health.

Joseph Pierle – Joe is the Chief Executive Officer of the Missouri Primary Care Association. He is a member of the National Advisory Committee on the National Health Service Corps and a NACHC Board Member. He was formerly the staff advisor to Senator Christopher S. Bond on community health issues.

NOTE TO CHC BOARD MEMBERS: We will continue to add CHC Board training resources and programs based on your continuing input.

This conference is a special opportunity for Board members to help chart their own course, participate in “pop-up” sessions with national leaders in community-based healthcare and better prepare the health centers they govern to succeed in the next phase of health care reform.

The morning of Wednesday, December 5th will provide the opportunity for Board members to share lessons learned from the conference and guide staff on future initiatives. Your faculty and other advisors will respond to request for additional information or support throughout the conference.